The City of Kendallville covers approximately six square miles of land and is home to nearly 10,000 citizens. The Kendallville Police Department consists of nineteen (19) full-time Officers, eight (8) full-time Communications Dispatchers, one Records Clerk, and one Code Enforcement Officer. The Department includes the following sworn personnel: Chief of Police, four Supervisors, two Detectives, ten Patrol Officers, and two School Resource Officers. The Officers responded to over 21,000 Calls for Service during 2017.

The following report summarizes the activities of the Kendallville Police Department (KPD) and the crime related statistics for 2017. The year saw a decrease of 8% in reported crimes compared to the previous three-year (2014, 2015, 2016) average. The year saw decreases in the number of thefts, physical battery, criminal mischief, and disorderly conduct. There were slight increases in burglary and domestic battery, with more significant increases in drug and alcohol related investigations. Driving Under the Influence arrests showed a slight decrease from the three year average. The year also saw the hiring of one new Officer, the loss of two experienced Officers, and three KPD Officers attending advanced leadership training courses.

In 2017, the Police Department made several upgrades to increase the amount of, and improved the quality of, the technology available to our Officers and Dispatchers. Encryption software was installed on all Officer’s I Phones to provide federally mandated encryption capabilities. Initial planning and implementation was begun on the new countywide records management and CAD system.

The Department continued its emphasis on training KPD Officers and Supervisors through advanced courses in leadership, critical tactical skills, and knowledge of de-escalation techniques. The Department uses both on-line and hands-on training to increase the quality and quantity received by our Officers and Dispatchers.

The Officers and Communications Dispatchers of the Kendallville Police Department face everyday situations that require them to analyze high-stress problems and make thoughtful and effective decisions to find the appropriate solution. Today’s Police Officer is required to be a combination of creative problem solver, lawyer, mentor, counselor, medic, arbitrator, guardian, and sometimes warrior. They must remain always aware of the legal, constitutional, and safety issues involved as they respond to each situation. The Kendallville Police Department has a responsibility to do everything possible to provide our personnel with the training, information, and equipment they need to serve and protect the citizens of our City. The Kendallville Police Department and its men and women work hard to be “Partners With The Community”.
In an effort to protect all of our citizens, the Department provided new tools to its Officers to help save drug-addicted victims through the Naloxone overdose reversal program. Officers were also offered no-cost medical testing in 2017 to help provide wellness options to protect our Officer’s health.

CALLS FOR SERVICE

During 2017, there were 21,538 Calls For Service received by the Kendallville Police Department, an average of 59 calls per day. This is an increase of 573 Calls For Service from 2016 (up 1.6 calls per day).

REPORTED CRIME

The number of investigated crimes during 2017 was 682, a decrease of 58 (-8%) over the previous three-year average. This is equal to a decrease of 4.8 crimes per month. The 682 crimes equates to 1.9 per day, or 57 per month. The total of crimes investigated consists of those crimes reported by individual citizens, businesses, criminal and truancy-related violations reported by the School Resource Officers, and criminal cases (including drug and alcohol violations) initiated by KPD Officers.

Reducions were seen in the number of Thefts (167, down 32 from three-year average), Battery (22, down 32), Criminal Mischief (55, down 5), and Disorderly Conduct (18, down 5).

Increases were recorded in Burglary (21, up 1 over three-year average), and Domestic Battery (23, up 5).

Thefts/Burglary

One prevalent theme in both thefts and burglaries is the failure of citizens to lock their residences and their vehicles to deter criminals from successfully accomplishing the criminal act. The Kendallville Police Department strongly encourages citizens to lock both their homes and vehicles when left unattended.

Drug/Alcohol

During 2017, there were 179 overall drug investigations, up 44 from the three-year average. Forty-two (42) of the investigations were for Meth-related offenses (down 2).

There were 112 alcohol-related offenses investigated in 2017, up 36 from the three-year average.

ARRESTS / WARRANT SERVICE

During 2017, Kendallville Police Officers arrested 374 individuals on 586 charges related to reported crimes. One Hundred-twenty seven (127) individuals were located and arrested on active warrants.

TRAFFIC ENFORCEMENT

In 2017 Kendallville Officers issued 332 traffic citations and 2025 traffic warnings. The citations issued in 2017 were a decrease of 220 from 2016. The warnings issued in 2017 were an increase of 116 over 2016. There were 65 Driving Under the Influence arrests during 2017, a decrease of 5 from 2016.
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Kendallville Officers investigated 74 Personal Injury accidents (down 14 from 2016) and 356 Property Damage accidents (down 44 from 2016). There was one (1) fatal accident that occurred during 2017 (same as 2016).

During 2017 KPD Officers participated in the following Federal and state grant traffic projects; Operation Pullover and Driving Under the Influence Patrol.

MISCELLANEOUS CALL RESPONSES

The following are a listing of the number of responses made by KPD Officers to selected call types during 2017.

<table>
<thead>
<tr>
<th>Call Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dog Complaints</td>
<td>375</td>
</tr>
<tr>
<td>Domestic Disturbances</td>
<td>159</td>
</tr>
<tr>
<td>Suspicious Activities</td>
<td>953</td>
</tr>
<tr>
<td>False Alarms</td>
<td>230</td>
</tr>
<tr>
<td>Handgun License Permits</td>
<td>130</td>
</tr>
<tr>
<td>Death Inv. (non-criminal)</td>
<td>17</td>
</tr>
<tr>
<td>Request to Dispatch for EMS</td>
<td>1005</td>
</tr>
</tbody>
</table>

COMMUNICATIONS DISPATCH CENTER

The eight (8) Dispatchers of the Kendallville Police Communications Center processed 21,538 Calls for Service during 2017. The Communications Center received 1,979 direct 911 calls and 3,800 calls (both emergency and non-emergency) transferred from the Noble County Sheriff’s Communication Center. There were 14,645 landline telephone calls received and processed by the Communication Dispatchers.

DEPARTMENT PROGRAMS and ACTIVITIES

During 2017, the Police Department was involved in several new and ongoing programs and activities designed to promote safety in the community and to promote professionalism within the Department. Through these efforts, we strive to reduce the threat of crime to our citizens and elevate the knowledge and capabilities of our personnel.

Code Enforcement: The Code Enforcement Officer (CEO) position is a part-time civilian position that is contained within the organizational structure of the Police Department. This position is responsible for enforcing City ordinances, with an emphasis on quality of life issues, including complaints regarding trash and rubbish, tall grass, abandoned vehicles, and substandard/blighted housing and business facilities. The CEO works in conjunction with the Kendallville City Attorney and the City Building Inspector to identify substandard housing and to then use the appropriate ordinances and laws to assure that the properties are brought up to code or demolished. Court orders were obtained for the cleanup of two properties whose owners refused to comply with City ordinances.

Abandoned property or substandard housing has been shown to contribute to criminal activity by providing areas where criminals feel comfortable in committing illegal acts because they believe it is an area that the community doesn’t care enough about to keep in repair. In 2017, the Code Enforcement Officer, working with Mayor Handshe, the City Planning Department and the City Attorney, helped obtain court orders to clean up problem properties and obtain voluntary compliance on the part of many other property owners. KPD is committed to working with all community members to improve every part of our City.

During 2017, there were 259 Violation Notice Letters delivered; 152 for grass/weeds, 72 for rubbish, 18 for abandoned vehicles, 2 for garbage container violations, and 1 for animal neglect. Two Hundred-forty-five (94%) of the violations for which notice letters were issued were corrected. Forty-four citations were issued for violations. There were 14 Violation Notice Letters delivered for substandard housing issues during the year.
CRISIS INTERVENTION TEAM (C.I.T.): During 2017, KPD Officers continued using the C.I.T. training which deals with individuals suffering from a mental illness / drug crisis. Kendallville Officers conducted 61 C.I.T. evaluations during the year. They responded to 69 requests to assist individuals in Mental Crisis, 88 Suicide Threats and 15 Attempted Suicides. Through the C.I.T. Program the Police Department works closely with mental health providers (Northeastern Center, Parkview Behavioral, and Bowen Center), Parkview Noble Hospital, and other social service agencies to provide the best response and service possible for those individuals in need.

NALOXONE PROGRAM: In May 2017, all Officers were issued Naloxone, a substance that reverses the effect of Opioid drug overdoses. The drug is administered by the Officer into the nasal cavity of the overdosed individual and has the ability to reverse the effects of the Opioid substance until the individual can be treated by a medical facility. Each Officer received training to be able to administer the Naloxone substance. During 2017, KPD Officers used Naloxone on four individuals.

TRAINING PROGRAMS: In 2017, the Department continued its efforts to provide state-of-the-art training to its Officers through the use of the department’s Digital Firearms Simulator System and hands-on physical tactics training. The simulator system allows Officers to react to life-like scenarios while practicing their responses to use-of-force and shoot-don’t shoot situations. The training requires the Officers to analyze developing reality-based encounters, use verbal/listening skills, determine the appropriate response, and then implement de-escalation techniques, physical tactics, less-lethal force, or lethal force to resolve the Incident. This training allows the Department to integrate de-escalation techniques and physical tactics into our firearms training to provide Officers with a full continuum of potential responses so that the training is as real-life as possible.

The Department also uses the Police One training system to provide Officers with an extensive range of on-line courses tailored to the needs of Kendallville Police Officers. This system allows KPD to provide highly effective training, provided during the Officer’s shift on-line, at a very low cost per course.

Each Officer was issued a new Colt patrol rifle and received update training for that weapon. The installation of rifle racks in each patrol vehicle was initiated to help assure additional security for the weapons.

COUNTY-WIDE MULTI-AGENCY EFFORTS: During 2017 the Kendallville Police Department was active in several multi-agency programs directed at impacting community issues, including; Drug Free Noble County, Noble County Drug Court, Noble County Community Corrections, Noble County School Safety Committee, and the Noble County Sexual Assault Response Team.

POLICE EXECUTIVE LEADERSHIP TRAINING: Corporal Nathaniel Stahl and Corporal Matt Gillison attended the Indiana Association of Chiefs of Police Leadership Academy program during 2017. Corporal Joe Handshoe attended and graduated from the PELA Basic Police Leadership Course. These leadership and management training programs consist of 160 hours and 40 hours respectively of intensive classroom work. Each session concentrates on key areas of knowledge necessary to successfully lead and manage a criminal justice agency. The training is directed at preparing officers for future supervisory and administrative assignments that they may undertake and to enhance their overall leadership abilities.

SCHOOL RESOURCE OFFICER PROGRAM: Sgt. John Dixon and Sgt. Chris Shearer continued to provide security, mentoring and positive role models for the East Noble High School, Kendallville Middle School, along with North Side and Southside elementary schools. Their areas of responsibility include over 2,600 students and staff.

The School Resource Officer Program, now in its eleventh year, has been tremendously valuable to both the school and the Police Department in providing an atmosphere more conducive to learning, deterring crime, and allowing KPD Officers and students to develop a better understanding of each other. Canine Knight is a partner in the SRO Program in deterring the presence of drugs on the school campuses.
PUBLIC SAFETY PROGRAMS: In 2017, the Department continued its efforts to provide information to the citizens of Kendallville that would assist them in reducing their risk of becoming victims of crime. The Kendallville Police Department website and Facebook page provide information on how citizens can prevent property theft, identity theft, personal violence, and other types of crime. The Department assists with the Officer Phil Safety Program which is presented at local elementary schools to teach children safety lessons they can use during the school year and their summer vacations. KPD also provides drug prevention and safety booklets to community groups and schoolchildren during presentations by Officers in the community. Town Hall meetings and presentations to community organizations were used during the year to inform citizens of current safety and drug abuse updates.

ASSIST WITH COMMUNITY EVENTS: During 2017, Officers of the Department provided traffic direction and security at the following community events; 4th of July Fireworks/Philharmonic Concert, 4H Fair Parade, KPC Triathlon, Downtown Car Show, Kid City, Light the Night, Apple Festival, Halloween Patrol, and the Kendallville Holiday Parade.

The Kendallville Police Department is dedicated to collaborating with the citizens of our City, civic groups, private sector organizations, and other criminal justice agencies in an effort to reduce crime, assure highway safety, protect individual rights, and develop partnerships with those who visit and live in Kendallville.

Respectfully submitted,

[Signature]
Robyn A. Wiley
Chief of Police